

AVK-COM-PL-001

**Quality Policy
Statement**



Document Revision History				
Version	Date	Description of Change	Author/Editor	Approved By
1.6	24/04/2025	Annual Review	Head of Compliance	CRO
1.7	17/04/2026	Added explicit commitment to QMS effectiveness	Head of Compliance	CRO

Quality Policy Statement



AVK is committed to the highest standards of Quality Management and total customer satisfaction is at the forefront of the company's aims and objectives. The organisation is dedicated to maintaining and continually improving the effectiveness of its Quality Management System (QMS). This policy is appropriate to the purpose, context and strategic direction of the organisation.

It is the policy of AVK to provide its customers with excellent products and services and to meet contractual specifications and requirements for the design, supply, installation and ongoing maintenance of standby and prime power systems, including generators, fuel systems, UPS systems, control systems, power cables, accessories and related equipment. Where applicable, these services will conform to relevant compliance obligations and applicable requirements such as national and international standards and regulations.

The Company operates to a management system for design, manufacture and installation, that meets the requirements of ISO 9001, 14001 and 45001 and is assessed by a UKAS accredited assessment body.

This Quality Policy provides a framework for establishing, monitoring and reviewing quality objectives and supports the strategic direction of the organisation. It also commits the organisation to the continual improvement of the QMS and its overall performance.

To achieve this, AVK will:

- Comply with all applicable legal, regulatory and other requirements.
- Continually improve the effectiveness of the Quality Management System.
- Improve internal methods of operation to ensure consistency, minimise errors, maximise efficiency and deliver high-quality products and services.
- Communicate quality objectives and performance against them throughout the Company.
- Work closely with our customers and suppliers to establish and maintain the highest quality standards.
- Take a forward-looking approach to business decisions that may impact quality.
- Ensure employees are competent, engaged and supported in the continual development of their skills and knowledge.

This policy is implemented through measurable organisational objectives, which are established and reviewed regularly by the Senior Leadership Team during management review meetings. The policy itself is reviewed at least annually to ensure its continuing suitability and alignment with the organisation's strategic direction.

The implementation of this policy is the responsibility of every employee, led by the Senior Leadership Team, who ensure that appropriate resources, leadership and direction are in place. All employees are responsible for the quality of their own work and are expected to adhere to documented procedures, standards and best practices.

Ben Pritchard
CEO (Signed April 2026)
On behalf of the AVK Senior Leadership Team

Document Number	Version	Date	Document Owner	Control Status	Page No.
AVK-COM-PL-001	1.7	17/04/2026	Compliance	Uncontrolled when printed or downloaded	Page 3 of 3